NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja
FACULTY OF MANAGEMENT SCIENCES
2022_2 EXAMINATION

COURSE CODE: BUS 325
COURSE TITLE: HUMAN RESOURCES MANAGEMENT
CREDIT UNITS: 3
INSTRUCTIONS: 1. Indicate your Matriculation Number clearly
2. Attempt question one (1) and any other three (3) questions; four questions in all
3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.
4. Present all your points in a coherent and orderly Manner
TIME ALLOWED: 2½ Hours

Compulsory Question

Question 1: In 1943, Abraham Maslow presented a paper titled "The Theory of Human Motivation" where he stated that a person's motivational needs could be arranged in a hierarchical order. List and give brief notes on Maslow's hierarchy of needs.

Question 2: In Staff Training Development Schools of Thought, mention and discuss the three different schools of thought.

Question 3: Write short notes on the following:
a. Quality Work Life (QWL)
b. Job Security
c. Occupational stress

Question 4: a. Define Human Resource Practice.
b. List the 4 Human Resources (HR) Variables.

Question 5: In Elements of ethics in practice, list 5 good conducts and ideas.